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— ACCESSIBLE TOURISM —

Zagreb Accessible City Guide

5-day itinerary



for people with
reduced mobility

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Destination: Zagreb

As heiress to the Austro-Hungarian empire, Zagreb resembles a “little Vienna”. Croatia's capital often goes unnoticed by many travelers heading straight for the country's coastline. But more and more people are marveling at the monumental architecture of the Croatian capital and its unique museums.

Historic street surfaces can still be difficult to navigate in a **wheelchair**, but Zagreb is making progress in making many of its tourist attractions accessible to people with **reduced mobility**.

In this guide we propose you make a five-day **accessible itinerary** —including an escapade outside the city—. However, you can always select the information that interests you and plan your trip in the time you have.

You will discover...

- Tourist attractions you can visit as a person with **reduced mobility** and description of their **accessibility**.
- **Accessible transportation** options.
- Accessible hotels from our catalog.
- Multiple links of interest.



Airport accessibility

Zagreb Franjo Tuđman Airport is located 14 kilometers southeast of the Croatian capital. Its facilities have **accessible restrooms**, service locations to obtain assistance, induction loops and a check-in counter for people with **reduced mobility**.

In order to better orient yourself around the airport, you can consult the [airport map](#) shown on the official website. You will quickly locate the **accessible services** via the search engine.

As usual, passengers requiring assistance must notify their airline or travel agent at least 48 hours prior to flight departure. The [official airport website](#) highlights the importance of requesting this service in advance to avoid unforeseen events.



Hotel Diplomat

Hotel Diplomat is located in a commercial district 5.4 kilometers from the center of Zagreb. Its location is excellent to enjoy a quiet stay and attend the interesting events at the Zagreb Fair. The accessible room for people with reduced mobility are spacious and designed with high quality materials.



[Learn more](#)



Hotel Gallus

Hotel Gallus is located twenty minutes by car from the heart of Zagreb. Sesvete station is 1.2 kilometers away, so guests also have the option of going to the city center by public transportation. The accessible room for people with reduced mobility is in neutral tones and has a contemporary style.



[Learn more](#)



Hilton Garden Inn Zagreb Radnicka

Hilton Garden Inn Zagreb Radnicka is located close to the historic center of the city. Zagreb Cathedral is 2.3 kilometers away; the Croatian National Theater, 2.6 kilometers away. The accessible room for people with reduced mobility has a functional and contemporary design.



[Learn more](#)



Hotel Princess

The Princess Hotel is located 1 kilometer away from the center of Jastrebarsko, a thirty-five minute drive from the center of Zagreb. Its location is excellent for quietly enjoying the Plešivica wine region. The accommodation has 82 rooms, 5 of them adapted for people with reduced mobility.



[Learn more](#)



PHOTO: VISITZAGREB.HR

5-day accessible travel itinerary

Day 1

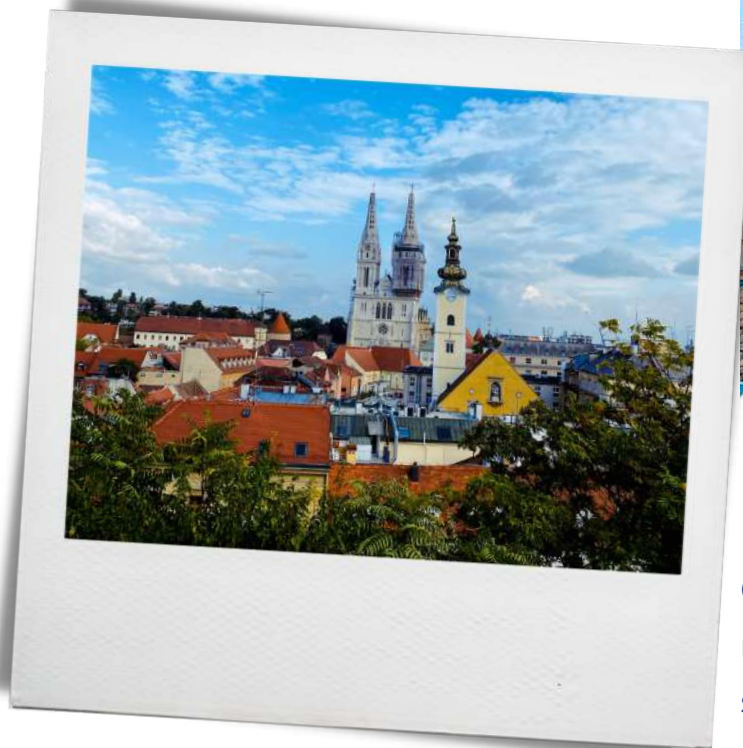
After settling into your **accessible hotel**, it's time to hit the streets of Zagreb. Many paths will lead you to the central **Ban Jelačić Square**, surrounded by buildings dating back to the 19th century.

The **Dolac Market** is close to the famous square. Try to visit early so you can browse the stalls without rushing. There is an elevator on the north side to save the stairs.

The largest farmers market in the city has more than 80 years of history. The [local Visit Zagreb travel guide](#) recommends buying the homemade cornbread from the friendly ladies in the dairy section. You will love it.

The [Zagreb 360](#) viewpoint is also nearby, which offers beautiful views of the square and the rest of the city. It is accessible for people with **disabilities**, although it is temporarily closed. Be sure to check out their schedule and rates before you visit.

The **Cathedral of the Assumption of the Blessed Virgin Mary of Zagreb** is located 280 meters away, unmistakable for its two towers and its neo-Gothic style. It is possible to get there on foot from Zagreb ban Jelačić square. However, according to [Visit Zagreb](#), there is an elevator from inside the Dolac market for those who find it difficult to go up.



Pay attention to one detail. When you exit the Cathedral, you will see a clock standing on the right. It always marks 7:03, when Zagreb was shaken by the 1880 earthquake.



PHOTO: MISTER NO. MODIFIED.

Behind the Cathedral is **Ribnjak Park**, a beautiful and peaceful place to unwind for a moment from the tourist visits.

Lastly, walk down **Tkalčičeva Street**. It is full of traditional shops, bars and restaurants with terraces.



PHOTO: [EX13](#). MODIFIED.

Day 2

Today will be a more hectic day, so we recommend you have a leisurely breakfast in a cafeteria. It is very common for Croatians to have a coffee on a terrace. Join them, and then continue exploring all that remains to be discovered in **Gornji Grad**.

Head towards **Stone Gate**, which dates back to the 13th century and is the only surviving entrance to the old fortifications of the

medieval city. Inside the gate there is a painting of the Virgin Mary for which the locals feel special devotion, since it was a miracle that it survived the great fire in 1731.

It is possible to reach Stone Gate through Zagreb ban Jelačić square, where you were the day before.



Then you can go to **St. Mark's Square**, where a beautiful medieval-style church stands. Keep in mind that the pavement in this area is paved.

The **Church of St. Mark** was built in the 13th century and has become one of the most iconic buildings in the Croatian capital. Its ceiling features the coats of arms of the Kingdom of Croatia and Zagreb.





The **Museum of Broken Relationships** will be your next stop. This curious place safeguards stories of love and objects from past relationships. It is a way to see that an "emotional breakdown" can be overcome through creativity. The site is **accessible** to **wheelchair users**.

If you are up to it and have enough time, another option is to visit the **Atelier Meštrović** art museum. The ground floor, the atrium, the study and the garden are accessible. Also, admission is free.

A few meters away is the **Lotrščak Tower**, which protected the gate of a wall that defended the city. This construction is from the 13th century.

Then take a **cable car** to go to **Donji Grad**. It is the first means of public transportation in Zagreb and is only 66 meters long. In addition, it has an **access ramp** and a **lifting platform** for people with **reduced mobility**.



Visit **Petar Preradović Square**, which has a monument dedicated to the poet after whom it is named. In fact, it is often known as "the square of flowers".

Later you can go visit **Oktagon**, which connects with Ilica street (we will explore it in

detail another day). Finally, go to **Mirko Bogovića Street** and photograph the famous **Grounded Sun** sculpture by Ivan Kožarić.



Day 3

Take an excursion to the **Plitvice Lakes National Park**. It is the largest national park in the country, and its lakes of exceptional beauty are part of the UNESCO World Heritage.

The [official website](#) offers information on how to get there by car via state roads or by bus. Regarding the **accessibility** of the park, there

is very useful information on the “[Handi'n'Happy: Traveling with Disability](#)” blog.

Taking a ride on an **electric accessible boat** across the lakes will be an unforgettable experience of your trip to Croatia.





Day 4

Walk the long **Ilica street**, where you will find a variety of shops. Don't forget to stop at **British Square** (farmers' stalls are open until noon, and there's an antiques fair on Sundays).

Also take some time to explore other museums in Zagreb. Here are some options for you to choose the ones that are of interest to you:

- **Typhlological Museum**. This space seeks to raise awareness about people with **disabilities**. For example, one of the exhibitions invites you to see the world without visual information, in a way that will awaken your other senses. Of course, the exhibition spaces are suitable for people with **reduced mobility**.
- **Zagreb City Museum**. Visitors delve into the history of Zagreb from prehistory to the present day. The building is located in the Poor Clares' Monastery monumental complex. In addition, it has ramps and an elevator so **wheelchair users** can visit.

- **Archeological Museum**. It is temporarily closed due to the damage caused by the 2020 earthquake. It houses the longest Etruscan inscription in the world, among other valuable objects such as the Zagreb Mummy or the Vučedol Dove. We recommend that you visit it when the opportunity exists.
- **Mimara Museum**. Paintings by Goya, Velazquez, El Greco, Tiziano, Botticelli... One of the largest private art collections can be found here.
- **Cotrugli Business Museum**. In this museum you can learn how the business world has developed from the fourth millennium BC to the 18th century. The entrance is **accessible** and **accessible restrooms** are available.

To end the day, enjoy beautiful views of the city lights from **Strossmayer Promenade**.



Day 5

It's time to say goodbye to the city. A good way to do this is by attending a show at the **Croatian National Theater**. The building was built in 1840 and has hosted numerous international artists.

Also take the opportunity to visit the monuments that struck you the most or those places you could not dedicate too much time to. In the "**additional accessible plans**" section you can discover other suggestions.



More accessible attractions

1 The beautiful **Zrinjevac Park** is accessible from Zagreb ban Jelačić square. It houses a music pavilion dating from the 19th century, where open-air concerts are occasionally held, and a weather monitoring station. Also, in this place there are monuments of famous Croatian personalities and fountains.

2 **Jarun Lake** is the largest recreational sports center in the city. The locals practice a variety of sports in this place, around a 2-kilometer artificial lake.

3 If you are passionate about art, add a visit to the **Lauba People and Art House** to your itinerary. It is an excellent opportunity to learn about contemporary Croatian art. The works in this art gallery change every month.

4 The **Fountains of Zagreb** in the University Park offer a musical and light show on weekends, from 9:00 p.m. to 11:00 p.m.



5 Many extend their stay in Zagreb to make trips to other parts of Croatia. One hour and forty-one minutes away is the charming town of **Rastoke**. Further afield are the beautiful city of **Ljubljana** and the spectacular **Lake Bled**.

6 Zagreb celebrates **Christmas** in style. Visiting the markets is one of the best plans for this time of year, as they are beautifully decorated. Also, **Grič Tunnel** looks like something out of a fairy tale.



Transportation around the city

According to the [official website of the Zagreb Electric Tramway company](#), there are a total of 31 **accessible vehicles** for the public transportation of people with **disabilities**. The city's new public trams and buses have been made suitable for wheelchair users.

During your stay, it is essential that you can adequately move to all the places you want to visit. Therefore, do not forget to take a look at the following links with information on transportation and rental of **mobility equipment**:

- [Zagreb Electric Tram Company](#). Tram and bus lines.
- [Taxi Cammeo](#). The vehicles have enough space to accommodate a wheelchair, and the drivers help make it easier to use this service.
- [Hiremobilityscooter](#). Scooter rental in Croatia.
- [Visit Zagreb](#). Tips for renting a car in Zagreb.



Medical attention

You should know that citizens of the European Union are covered for most emergency health care with the European Health Card. On the other hand, travelers from the United States must purchase health insurance.

112 is the European emergency number you can dial for free from any telephone or mobile in the European Union. This way you can get

in touch with the police, the ambulance or the fire department. **194** is the specific number to request emergency medical help.

The Zagreb Tourist Information page allows you to easily locate hospitals and clinics in the city. It includes a list with telephone numbers and addresses.



Other useful information

Concierge Service

Travegali.com offers a **free Concierge service** to all its clients. It will find you the best accessible room. It also helps with booking mobility equipment, accessible activities, airport assistance and accessible transportation.

Weather forecast

According to [Weather Spark](#), the warmest month of the year is July (average high temperature of 27°C), while the coldest month

is January (average minimum temperature of -2°C). The best time for sightseeing is from late May to mid-September.

Useful phrases

It is always convenient to learn Croatian vocabulary. You can find some basic phrases on the [Zagreb Tourist Information page](#).

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