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— ACCESSIBLE TOURISM —

Vienna Accessible City Guide

5-day itinerary



for people with
reduced mobility

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Destination: Vienna

The music of Mozart, Beethoven, Schubert, Johann Strauss, Haydn... are heard on the streets of Vienna. The beauty of music accompanies each visitor on their tour of the imperial palaces.

This city is one of the oldest capitals in Europe, and this is reflected in its extensive artistic heritage. Fortunately, many of its magical corners can be visited by any traveler, as various barriers have been broken down for people with **disabilities**.

In this guide we suggest you make a five-day **accessible itinerary**. However, you can always select the information that interests you and plan your trip in the time you have.

You will discover...

- The places you can visit as a visitor with **reduced mobility**.
- Accessible activities in Vienna.
- Accessible transportation options.
- Recommended hotels from our catalog.



Airport accessibility

Vienna International Airport is fully suitable for travelers with **reduced mobility**. As such, it has **accessible parking spaces**, **accessible transportation** from the aircraft to the terminal, **accessible restrooms** and personal **assistance service**.

As usual, assistance must be requested from the airline at least 48 hours in advance. This free service is available 24 hours a day.

Also, to properly meet the needs of the passenger, it is recommended to specify the degree of mobility.

It is possible to reach the airport by car, taxi, minibus, City Airport Train or S-Bahn. The Vienna Tourist Office website has a fairly detailed section on transportation to this airport. Check it before starting your trip.

Recommended hotels

TOP 5 IN VIENNA



Hotel Savoyen

The Austria Trend Hotel Savoyen Vienna is located in Vienna's third district, the Landstrasse. The beautiful Belvedere Palace, the Wiener Musikverein (1.3 kilometers) and the Vienna State Opera (1.8 kilometers) are located nearby. This luxurious hotel offers accessible rooms for people with reduced mobility.

[Learn more](#)

A&O Wien Hauptbahnhof

Located near Vienna Central Station, the A&O Wien Hauptbahnhof is perfect for an unforgettable stay in the city. The beautiful Belvedere Palace can be visited 1.3 kilometers away.

The spacious accessible room is equipped with two single beds, a television, heating and free Wi-Fi.

[Learn more](#)

Kolping Wien Zentral

The Kolping Wien Zentral is located just 1 kilometer away from Karlsplatz in Vienna. The best known and largest market in the city, the Naschmarkt, is nearby.

This centric hotel is virtually barrier-free for guests with reduced mobility. It also has nine accessible rooms.

[Learn more](#)

Hilton Vienna Park

The Hilton Vienna Park is located next to the Stadtpark in the heart of Vienna. Vienna-Schwechat Airport is only twenty minutes away by car.

This accessible hotel has the necessary amenities to make guests with disabilities feel at home. It has accessible elevators with lowered buttons, parking spaces reserved for people with reduced mobility and adapted rooms.

[Learn more](#)

Austria Classic Hotel Viena

The Austria Classic Hotel Wien is located near the Praterstern station, just a few minutes from the center.

This hotel with 200 years of history offers all the necessary comforts for an unforgettable stay in Vienna. The accessible room is equipped with a double bed, two sofa beds, SMART TV, minibar, safe, coffee maker, air conditioning, desk, free Wi-Fi and telephone.

[Learn more](#)



5-day accessible itinerary

Day 1

Start your tour through the heart of Vienna, at **Stephansplatz**. First, you can visit **St. Stephen's Cathedral**, the most important Gothic building in the country.

The main entrance of the cathedral is **accessible**. However, you should know that the catacombs and the bell tower have stairs.

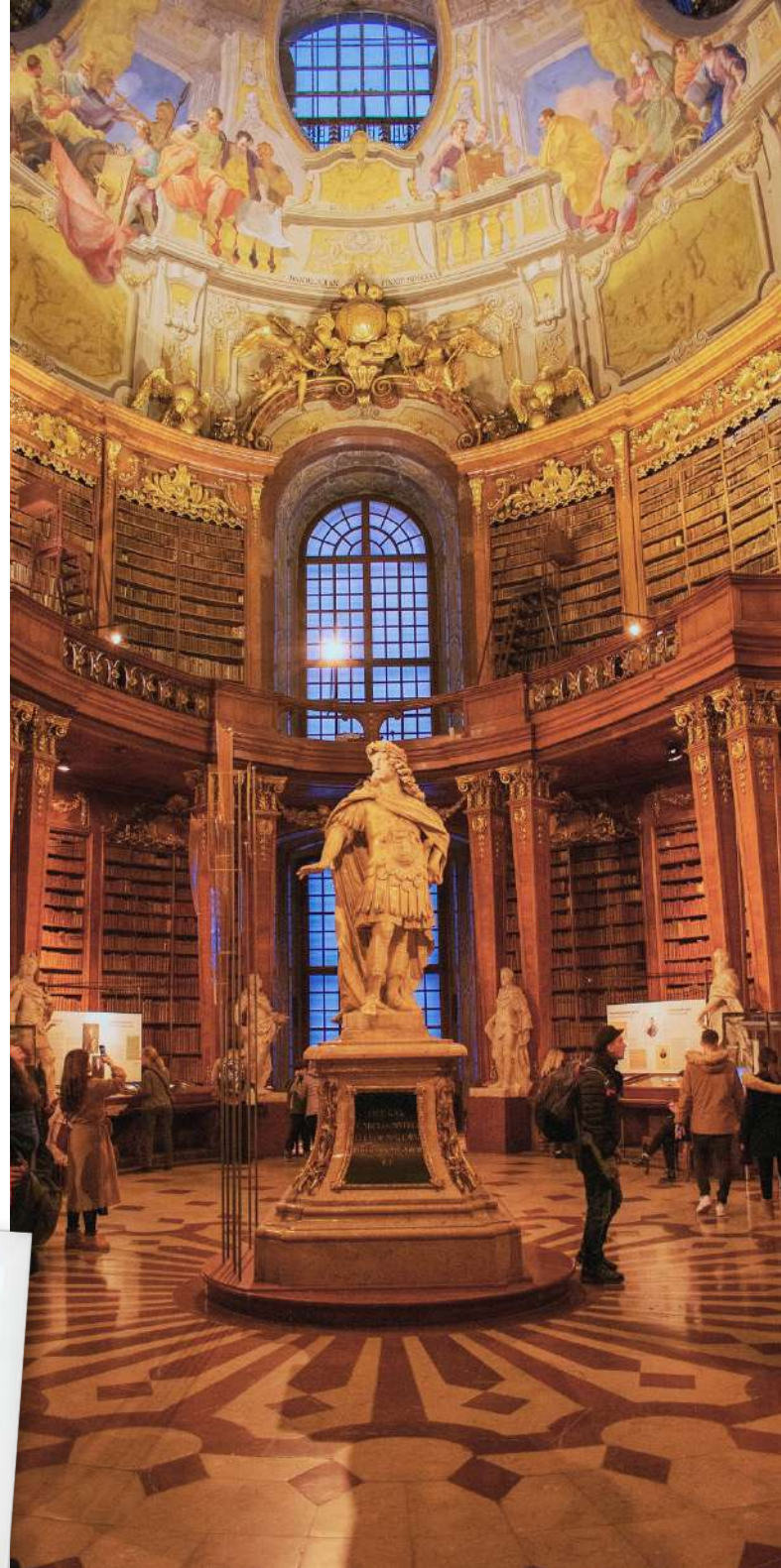
The next stop may be the **Michaelerkirche**, one of the few buildings of Romanesque architecture in the city.

Next, move on to the **Hofburg**. Built by the Babenbergs and later enlarged by the Habsburgs, it is one of the largest palace complexes in the world.

In this place is one of the most beautiful libraries. The **State Hall of the Austrian National Library** was built between 1723 and 1726. You will be amazed by the famous frescoes by Daniel Gran and its more than 200,000 books.

The State Hall is accessible to **wheelchair users**. The [Austrian National Library](#) indicates there is a blue doorbell located next to the right-hand door on Josefsplatz. Visitors have the option to press it to request help and bypass the step. The staff will be happy to put up a ramp.

Take some time to wander through the **Burggarten**, a beautiful private garden that houses a well-known monument to **Wolfgang Amadeus Mozart**.



During the visit you can also see the **imperial chambers**, the **Spanish Riding School**, the **Sisi Museum** and the **Imperial Treasury**.





The **Sisi Museum** will illustrate you about the private life of the empress. All exhibition halls are **accessible** via ramps (some may not bear very heavy wheelchairs, so ask staff before purchasing your ticket).

Regarding the **Imperial Treasury**, its galleries are also **accessible**. Therefore, it has an

elevator, main entrance without steps, **accessible bathrooms and wheelchairs** available on request.

Finally, approach the **Vienna City Hall**. Its neo-Gothic style façade is even more spectacular when it gets dark.





Day 2

Today you will visit the **Belvedere Palace**, which houses one of the most valuable art collections in the country. There are 24 paintings by Gustav Klimt, including *The Kiss* and *Judith*, and works by Egon Schiele and Oskar Kokoschka.

The museum is **accessible**. It has an **accessible bathroom and wheelchair** in the cloakroom. In addition, people with **disabilities** are entitled to a discount on admission.



Next, head towards the **Karlskirche**, declared a World Heritage Site. Charles VI promised to build this temple dedicated to his patron saint, Charles Borromeo when the plague epidemic ended. Photograph the details of the façade of this baroque masterpiece.

Within walking distance you can replenish your energy at one of the more than 100 food stalls at the **Naschmarkt**. This market is open from Monday to Saturday.



Nearby, the **Secession Building** will also have caught your attention. It is one of the most recognized buildings of Viennese modernism.

Take the opportunity to visit one of the downtown museums that you could not see the day before. Here are some recommendations: [Kunsthistorisches Museum Vienna](#), [The Albertina Museum](#), [Natural History Museum Vienna](#) and [Leopold Museum](#).

We leave it to your discretion which one to choose. Some offer special guided tours for people with **disabilities**. Most have an **accessible entrance**, elevators, **accessible restrooms** and **wheelchair loans**.





Finally, enjoy a concert at the [Wiener Musikverein](#). There is an **accessible entrance** to the right of the main entrance, as well as **accessible restrooms** inside the building.

Another option is to go to the [Vienna State Opera](#). This building is historic, so it is not fully-accessible. However, it has barrier-free access on the Herbert-von-Karajan-Platz side, **accessible restrooms** and reserved seats.





Day 3

On the third day you can visit **Schönbrunn Palace**. It was the former summer residence of the Habsburgs and has become one of the nation's most important cultural assets.

As it is one of the most visited places in the country, we recommend that you buy your tickets well in advance. In order for you to plan your visit properly, the [palace's official website](#) includes the following **accessibility** information for people with **reduced mobility**:

- **Wheelchairs** are loaned free of charge.
- All showrooms are accessible via ramps or elevators.
- There are three reserved parking spaces by the front door.

- The **accessible restrooms** are located next to the ticket office, in the Children's Museum and on the first floor (only accessible with the help of the palace staff).
- Admission is free for companions of people with **disabilities**. A discount is also applied for visitors with special needs.

The visit to the palace can take up the whole day. When you move back to the city center, discover the large **Stadtpark** and the famous monument of **Johann Strauss**.



JOHANN
STRAUSS



Day 4

We suggest a fun idea: visit the historic **Prater** amusement park. There you can find the iconic **Vienna Giant Ferris Wheel**, from where you can take in incredible views of the Vienna skyline. The entrance to the park is free, only the access to each attraction is paid.

Wheelchairs can enter the ferris wheel cars. For any questions, [contact its office](#) directly.

1.3 kilometers away is The **Hundertwasserhaus**. It is worth approaching these colorful buildings with peculiar architecture.





Another recommended activity is to take a **boat ride on the Danube River**. [DDSG Blue Danube](#) offers interesting **accessible tours** so you can experience the city from another perspective.

Most of this company's boats are suitable for **wheelchair users** to enjoy the experience.

Likewise, its [website](#) tells you which boarding points are accessible. It is recommended to book at least one week in advance.



Day 5

Before you leave, spend some time shopping or just strolling through Vienna's most popular shopping area. The **Mariahilfer Strasse** has shops for all tastes.

If you are looking for luxury brands, head towards the **Goldene Quartier**.

To buy local souvenirs, simply explore the first district and the area around the Cathedral where you were on the first day.

You can find more **accessible attractions** in the next section of the guide.



More accessible attractions

1 Many places of interest go unnoticed when you are not accompanied by a person who knows the history of the destination well. The [Vienna Tourist Office website](#) contains a list of specialized guides who offer **accessible tours** for people with disabilities.

2 The [Haus der Musik](#) is the first museum dedicated to music and sound. With its interactive exhibits it is especially attractive to children. In addition, all its floors are accessible by elevator.

3 Vienna will seem more magical from a [horse-drawn carriage](#). There is an option for

wheelchair users. Book in advance and enjoy.

4 Vienna's [Imperial Crypt](#) entombs 149 members of the former Habsburg dynasty. The entrance and exhibition halls are accessible. There are three steps to the tomb of Emperor Franz Joseph I of Austria and to the burial vault chapel.

5 Some take advantage of their stay to visit **Bratislava** (capital of Slovakia) or **Salzburg** (Mozart's birthplace). Another frequent excursion is usually to the **Wachau Valley**.



Transportation around the city

It is essential that during your stay you can adequately move to all the places you want to visit. We invite you to take a look at this list with information on transportation and rental of mobility equipment:

- **Wiener Linien**. Company operating most of the public transportation network in the city has low-floor trams and buses, a subway with extendable ramps and more interior space, accessible stations and 95% of the tram and barrier-free bus stops.
- **Vienna Tourist Information Office**. Summary of accessible transportation in Vienna.
- **Österreichische Bundesbahnen**. Austrian state railway company.
- **Blaguss-Minibus-Service Gmbh**. Accessible buses or group travel.
- **Mobile4ever**. Scooter rental.
- **Ortoproban**. Sale of wheelchairs and other orthopedic items.



Medical attention

You should know that citizens of the European Union are covered for most emergency health care with the European Health Card. On the other hand, travelers from the United States must purchase health insurance.

112 is the European emergency number that you can dial for free from any telephone or mobile in the European Union. This way you can get in touch with the police, the ambulance or the fire department.

Namely, companies like [Hallermobil](#) offer **accessible transportation** to the doctor, hospital or pharmacy. For your convenience, their staff is trained in first aid.

Keep in mind that if you travel by plane with medications, you must take them with you in your hand luggage accompanied by a medical prescription.



Other useful information

Concierge Service

Travegali.com offers a **free Concierge service** to all its clients. It is in charge of finding the best **accessible room**. It also helps with booking mobility equipment, **accessible activities**, airport assistance and **accessible transportation**.

Weather conditions

During the year, the temperature in Vienna usually varies from -3 °C to 26 °C. According to Weather Spark, the most recommended time for sightseeing is usually from mid-June to early September.

To plan your trip, AccuWeather lists daily, weekly and monthly weather.

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