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— ACCESSIBLE TOURISM —

Venice Accessible City Guide

3-Day Itinerary



for people with
reduced mobility

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Destination: Venice

Known worldwide for its canals, Venice is an Italian city with a special magic. Mystery and beauty are present in its streets. The Plaza de San Marcos stands out in the heart of this destination as hypnotic as its carnival.

It is true that touring Venice can be difficult for some travelers with reduced mobility, as there are many bridges and uneven floors. However, it is possible to visit many of its tourist attractions.

In this guide we offer you the keys to enjoy a magnificent stay and invite you to embark on a 3-day **accessible itinerary**. However, you

can always pick the information that interests you and plan your trip in the time you have.

You will discover...

- The places you can visit as a person with **reduced mobility**.
- What activities are accessible in Venice.
- The **accessible transportation** options available.
- The recommended hotels from our catalog.
- Where to get medical help or other assistance.



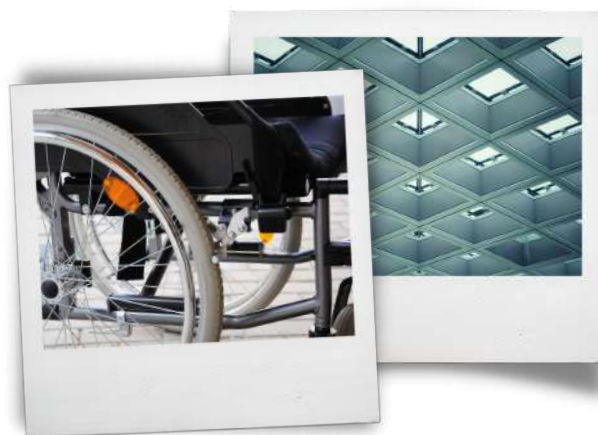
Airport accessibility

Marco Polo International Airport provides free assistance to travelers with motor, visual, hearing and intellectual disabilities. As in most airports, this service must be requested from the airline at least 48 hours in advance.

As indicated on its [official website](#), the airport has variable size **wheelchairs** and

adjustable height to board the plane. Also, there are minivans and *ambulifts* to facilitate boarding and disembarking.

You can also consult a map to locate [PMR call spots](#).



Recommended hotels

TOP 5 IN VENICE



Hotel Aaron

The three-star Aaron Hotel was inaugurated in 2009 in Mestre. It is just five minutes from Venezia Mestre Station, so guests can easily visit the center of Venice in a quarter of an hour using public transport.

The accessible triple room has a modern style where white, black, gray and maroon colors predominate.

[Learn more](#)

Hotel Belle Arti

The Belle Arti Hotel (three-star category) is located in the Dorsoduro neighborhood of Venice, very close to one of the most important collections of Italian Art at the School of Fine Arts, and a few minutes from St. Mark's Square.

The accessible rooms are designed for people with reduced mobility and, like the common areas, have a baroque design.

[Learn more](#)

Hotel Royal San Marco & Suites

The Hotel Royal San Marco is located just 50 meters from the famous Saint Mark's Square, in the heart of Venice, and offers accessible and comfortable accommodation for guests with reduced mobility. This four-star hotel establishment has a traditional Venetian design, with contemporary and elegant furnishings.

[Learn more](#)

Bonvecchiati Palace

The accessible Palace Bonvecchiati hotel is located right in the heart of Venice, close to the iconic St. Mark's Square. Guests can visit the Basilica, the Campanile, the Correr Museum, the Doge's Palace and the Goldoni and La Fenice theaters, among other places of cultural relevance.

Among its 70 bedrooms, visitors will find some accessible rooms adapted for guests with reduced mobility.

[Learn more](#)

Palazzo Giovanelli E Gran Canal Venezia

The Hotel Palazzo Giovanelli E Gran Canal is located in the heart of the magical city of Venice, very close to the church of San Stae and the Ca' Pesaro building (headquarters of the International Gallery of Modern Art and the Museum of Oriental Art of Venice).

The superior adapted rooms for guests with reduced mobility offer an elegant, luxurious and cozy atmosphere.

[Learn more](#)



3-day accessible itinerary

Our guide compiles the **accessibility information** provided in the [accessible itineraries of the City of Venice](#) and the landmark's official sites. We hope you find it useful and you can fully enjoy this trip.

Day 1

Begin your adventure at the nerve center of Venice, **Saint Mark's Square**. A beautiful Byzantine cathedral with several domes will catch your attention. There is also no doubt that the **Saint Mark's Basilica**, an authentic historical jewel, is also worth visiting.

People with **reduced mobility** can enter via the Porta dei Fiori ramp, on the left side of the basilica. Some interior spaces are only accessible via steps, such as the Pala d'Oro. On the other hand, [the Museum is accessible](#) thanks to an elevator that you can use by notifying the staff beforehand.





To enjoy an incredible panoramic view, there is the possibility of getting up close to the emblematic **St. Mark's Campanile**. There is an elevator to access it, however, you will first encounter five steps. Therefore, we recommend you call and ask for assistance in advance so you only worry about taking the best photographs from above.

Next, head to the **Doge's Palace**, a masterpiece of Gothic art. The site has an elevator. **Accessible restrooms** are located on the ground floor. Unfortunately, the hidden paths, the prisons and the armory are not accessible.

After, make your way to **Ponte della Paglia**, one of the oldest in the city. Keep in mind that this area is often crowded, as many tourists want to photograph the San Marcos Basin.



From there you can see the famous **Bridge of Sighs**. Legend has it that prisoners crossed this bridge before being locked up and used to sigh for their lost freedom.







Among the main attractions of the Piazza San Marco, the **Clock Tower** also stands out. This building designed by Mauro Codussi began to be built in 1496 and was completed in 1499. For its part, the captivating sphere dates from 1499.

The building is not accessible, but from this area you can see the outside. In addition, from there you have the possibility of following an unobstructed path to the **Chiesa di San Giuliano** (it has a side entrance with a single step).

A short distance away you will come across the **Campo San Bortolomio**, where you can also see the **Rialto Bridge** (it has stairs and is not accessible).

Approach the **Basilica of Santi Giovanni and Paolo**, the largest in the city, and admire its late Gothic style. It is partially accessible, as it has two steps at the main entrance.





If you have enough time, you will find interesting museums at St. Mark 's Square. The **Museo Correr** is perhaps the most important. Its collection of art and old artifacts will allow you to learn more about the history of the city. To avoid the stairs, you have to use the elevator at the Salvadago street entrance.

If you are up to it, from there you can visit the **National Archaeological Museum** and the **Marciana Library**, since they are connected.

However, it is recommended to call these museums in advance and notify them about the visit. Find the phone numbers on the [City of Venice website](#).

End your day by replenishing your vigor with a delicious Italian pizza. You can head on to **Campo Santa Margherita**. This area is very animated by the presence of students and is full of terraces.



Day 2

On the second day you can take the opportunity to explore the islands that surround Venice. We suggest visiting Burano, Mazzorbo, Torcello and Murano.

The **island of Burano**, located north of Venice, is characterized by its colorful houses. It is accessible and perhaps an hour or two will be enough to get to know it.

On the main street (Via Baldassarre Galuppi) you can try typical Buranei cookies and go shopping. In addition, there are places of interest such as the Church of San Martino (it has a ramp at the entrance) and the Lace Museum.



Mazzorbo tends to go more unnoticed by tourists. It is small and mostly known for its vineyards. You can visit it by crossing the bridge that connects it to Burano.

Torcello hides important monuments. **Basilica di Santa Maria Assunta** stands out, which was founded in the 7th century. Part of the floor and walls are decorated with Byzantine marble and mosaics. In addition, the entrance has a ramp to facilitate access. Other historical sites on the island are the Church of Santa Fosca, the Museum of Torcello and the Attila's Throne.

Finally, it is worth going to **Murano**, an island known as the main producer of glass in Europe at one time. It all started when, at the

end of the XIII Century, all the ovens in Venice were transported there in order to prevent fires.

Catch a glimpse of the paintings by Paolo Caliari or Tintoretto in the **church of San Pietro Martire**. The building is accessible through a side door. The **Palazzo da Mula** (it will sound familiar to you from Monet 's painting), the **Murano Glass Museum** and the **Church of Santa Maria and San Donato**.

All the information on accessibility is available on the [City of Venice website](#), where you can check which transportation and lines you should take.



Day 3

You probably have a lot left to discover. Add a visit to the spectacular **Basilica of San Giorgio Maggiore**, built by Andrea Palladio, to your itinerary. Surely you have already photographed it from St. Mark's Square. Now take the time to see inside.

If it's open during your stay, take a tour of the famous **Venice Rialto Market** in the heart of the city. Once there, approach the Grand

Canal and appreciate the details of the beautiful Gothic-style façade of the **Ca' d'Oro**. In addition, you can take a vaporetto ride along the Grand Canal and come across beautiful buildings such as **Ca' Rezzonico Palace**.

Next, explore the **Cannaregio** district, where it will be alluring to shop for plenty of vintage and handcrafted souvenir items.



Lastly, take a cultural excursion to the **Gallerie dell'Accademia**, which houses the largest collection of Venetian art. As stated on its [official website](#), it is possible to access the building from the right side. It also has elevators and lifting platforms inside.

You can visit the [Peggy Guggenheim Collection](#) nearby, where you will discover an

invaluable collection of modern art from Europe. Also, the imposing **Basilica of Santa Maria della Salute** is a short distance away. If you wish to learn about other attractions, take a look at the next section of the guide.



More accessible attractions

1 The **Royal Gardens** form an oasis in the center of the city. Admission is free and the site has [accessible restrooms](#). Although this green space is small, it is ideal to find peace among the influx of tourists.

2 The **Basilica di Santa Maria Gloriosa dei Frari** is one of the largest churches in the city. Inside there are great works such as the Frari Assumption or the Triptych of the Madonna by Giovanni Bellini. In order to [bypass the steps](#) at the entrance, ask the staff for help and they'll put up a wooden ramp to make it easier for you. To access the presbytery a fixed ramp is available.

3 Go to the **opera at the Teatro La Fenice**.

This theater has hosted the premieres of some of the best-known Italian operas. The venue has reserved seating for wheelchair users. At the time of booking, clients must indicate if they are going with an assistant and what their needs are. Do it by phone [(+39) 041 786 580] or by email (info@teatrolafenice.org). Likewise, the price for a person with a disability and their companion is equal to "one free ticket and another at full price".



4 The **Palazzo Contarini del Bovolo** is located in the San Marco sestiere. Its lookout point is accessible through a spiral staircase. However, you may get close to it in order to contemplate its characteristic facade.

5 Its **Carnival** is part of the identity of Venice. We suggest you take notice of all the events and dates on its [official website](#).



Transportation around the city

It is important that during your trip you may move properly where you want. As indicated on the [official tourist site of the City of Venice](#), **vaporetti** and **motor boats** are **accessible**. Learn more about transportation and mobility equipment at the following links:

- [Venezia Unica](#). Buy public transportation tickets.
- [ACTV](#). Download the app to check the public transportation schedule.
- [City of Venice](#). Addresses and telephone numbers of centers that offer wheelchair rental.



Medical attention

If a health emergency arises during your trip, you should call **118**. This number is available 24 hours a day, every day of the week.

Venice also has an [initiative](#) to provide **medical services** to residents and tourists. Hospitals, first aid points, pharmacies and

defibrillators are located on the [HealthVenice.com website](#) map.

In the event that you are looking for a **pharmacy** day or night, visit the [Order of Pharmacists of the Province of Venice](#) website to find one.



Other useful information

Concierge Service

Travegali.com offers a **free Concierge service** to all its clients. It will find the best accessible room. It also helps with booking mobility equipment, accessible activities, airport assistance and accessible transportation.

Luggage storage

On many occasions, an accommodation offers luggage storage. However, if you are looking for a place to leave your belongings, you should be aware that the service is provided at the [Santa Lucia train station](#) or the [Venezia Mestre station](#). [Ven-Tur](#) and [Vaise](#) also provide the service.

Weather conditions

The following links show the weather conditions so you can choose when is the ideal time to travel:

- [El tiempo](#). Forecast for the next 14 days.
- [AccuWeather](#). Daily, monthly weather and air quality.

Accessible public restrooms

Venice has **accessible public restrooms** in its different districts. You can locate them and see photographs of each on [Veritas' website](#).

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