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— ACCESSIBLE TOURISM —

Cancun Accessible City Guide

5-Day Itinerary



for people with
reduced mobility

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Destination: Cancun

Located in the state of Quintana Roo, **Cancun** is a Mexican city with beautiful paradisiacal beaches. In its surroundings the vestiges of the Mayan culture and natural spaces of exuberant beauty are preserved. In addition, travelers can explore the picturesque markets, practice water activities and enjoy the lively nightlife.

In this guide we invite you to make a **5-day accesible itinerary**. However, you can always select the information that interests you and organize your trip in the time you have.

You will discover ...

- What places can you visit as a wheelchair traveler.
- What activities are accessible in Cancun.
- What accessible transportation options are available and where you can find the..
- Which hotels we recommend from our catalog.
- Where you can get medical or other assistance.



Airport accessibility

Cancun International Airport is 17 kilometers away from the city center. It is the second largest airport in Mexico, which is why it receives millions of international passengers each year.

To ensure the comfort of all travelers, a free **wheelchair** service is available. However, it

must be requested in advance from the airport staff or the airline.

Transportation between terminals is complimentary.



Accessible hotels

These are some of our accessible hotels in Cancun:



Hampton Inn By Hilton Cancun Cumbres

The Hampton Inn by Hilton Cancun Cumbres is a good option for travelers seeking to enjoy a treasured accessible vacation in Cancun considering its location in a well-communicated area of this tourist destination, with many restaurants and shops.

[Book Now](#)

Fiesta Americana Condesa Cancun - All Inclusive

The Fiesta Americana Condesa Cancun is an all-inclusive hotel located in Cancun's Hotel Zone. Guests have access to myriad nearby cultural and artistic events, as well as sporting activities.

[Book Now](#)

The Westin Resort & Spa Cancun

The Westin Resort & Spa Cancun is located beachfront on the main avenue of the Cancun Hotel Zone. It has ample facilities adapted for guests with reduced mobility, including entrances and common areas. The establishment also has free parking and accessible elevators.

[Book Now](#)

JW Marriott Cancun Resort & Spa

The JW Marriott Cancun Resort & Spa is located in the city's hotel zone, where guests have access to endless activities and are welcome to visit places of tourist interest, such as the El Rey archaeological site, the Garden of Art or the Mayan Museum of Cancun.

[Book Now](#)

Live Aqua Beach Resort Cancun

The Live Aqua Beach Resort Cancun is a perfect option for those who want to enjoy an accessible vacation next to the paradisiacal and beautiful beaches of Mexico. This accessible resort is for adults only, and is located in a well-connected hotel area facing the sea.

[Book Now](#)



5-day accessible travel itinerary

Day 1

Perhaps you arrived exhausted after the trip. Therefore, we propose a quiet plan. Settle in leisurely at your **accessible hotel** and explore **Cancun Hotel Zone**.

Bring your swimsuit along and go to **Playa Delfines**. As indicated in the article "Inclusive and accessible tourism in Cancun Quintana Roo, Mexico" published in [Perspectivas Docentes](#), this beach offers the following **accessible services**:

- Accessible parking for people with **reduced mobility**.
 - **Accessible restrooms**.
 - **Amphibious chairs and crutches**. You must request them from the beach staff and sign a document.
 - Wooden walkway with access to palapas.
- However, you have to be careful, as the tide is usually rough.



On your first day you can also visit the **Mayan Museum in Cancun**, where you will see one of the most relevant archaeological collections in the country. Also, the institution has **accessible ramps** and **restrooms** for **wheelchair users**.

Another essential plan is to walk through the typical **markets** of the city. You can buy a variety of souvenirs and Mexican crafts.

As a similar alternative for the first day, there is the possibility of taking a **shopping tour** with **Cancún Accesible**. The tour begins at Market 28 and continues through the most accessible shopping centers in the area.





Day 2

We advise you to board the ferry to **Isla Mujeres**. It is located 13 kilometers away from the coast of Cancun and has beautiful beaches with transparent waters and coral reefs. It is a small island, so visitors often travel around it by scooter or golf cart.

In addition, you can go to the **Garrafon Natural Park** to enjoy various activities in the Mexican Caribbean. The [park's official website](#) states that people with different levels of abilities can participate in its

programs. In order to do so, you must send an email to info@dolphindiscovery.com detailing the kind of attention you need. Do it well in advance. This way, you will know if it is convenient for you to go or not.

At night, have fun in the **Cancun nightclubs**. [Coco Bongo Show & Disco](#) is a good choice, as it has a venue located in the center of the hotel zone and offers incredible live shows.



Day 3

Today's plan involves getting away from the heart of Cancun, but it will be worth it. **Chichen Itzá**, declared a World Heritage Site and Wonder of the Modern World, is 197 kilometers away.

The monumental complex was founded by the Mayans and is one of the largest and best-preserved archaeological sites in the world. Fortunately, people with **reduced mobility** can visit it.

There are access ramps, accessible restrooms, elevators and **wheelchair-accessible** spaces.





Make the most of this getaway and learn about the history of **Valladolid**, a beautiful city where the colorful buildings of colonial architecture stand out. It houses places of

interest such as the **Francisco Cantón Rosado Park**, the **Church of San Servacio** and the **Calzada de los Frailes**, among others.



Day 4

The suggestion for the fourth day is to visit **the National Park** and **the Ruins of Tulum**. You can do it on your own or in a group with a company like [Cancún Accesible](#) —this last option is safer.

Along a coast with turquoise waters, Tulum houses imposing sites such as **the Castle, the**

Great Palace, the House of Columns, the House of Halach Ulnic, the Cenote House, the Temple of the God of the Wind or the Temple of the Descending God. This beautiful enclave is a mandatory stop.





Aha Tulum
#Tulum

VEN A LA LUZ
ARTWORK BY DANIEL PORVER



Once you explore the Caribbean town, look for new adventures in **Xel-Há Park**. This large ecological park has **accessible attractions** for people with **reduced mobility**. As specified on [its website](#), there is a **wheelchair**

rental service. In addition, it is recommended that you notify you are planning to visit in advance so the staff can assist you properly.



Day 5

If you're staying at a hotel with an **accessible pool** or spa, take a moment to relax. If you have enough time, choose one of the options that we propose in the next section and complete your itinerary.





More accessible attractions

1 Discover the **Archaeological Zone of Coba**, where the tallest pyramid in Yucatan is located. In this place of incalculable value, the jungle and the remains of the ancient Mesoamerican civilization coexist. It's a two-hour drive from downtown Cancun, so don't hesitate to go if you get the chance.



2 The state of Quintana Roo has several **accessible beaches**. You can enjoy other options apart from **Playa Delfines**. We provide you with the characteristics of each one, according to the [Somos Ability](#) platform:

- **Playa del Carmen.** It has wheelchairs and access ramps. It was the first to create an inclusive entrance in the Riviera Maya.
- **Playa Las Perlas.** Its ramps direct you from the parking lot to the shore. Wheelchairs and amphibious chairs can be rented.
- **Playa 88.** Ideal for swimming due to the small waves. It has amphibious chairs.



More accessible attractions

3 Xcaret Park has more than 50 attractions, many of them accessible to people with reduced mobility. Depending on your preferences, you can exchange it with Xel-Ha Park in the itinerary or visit both.

4 In addition to the local markets, there are large shopping centers you can visit. **Puerto Cancun Marina Town Center** has a variety of restaurants, accessible movie theaters, elevators, electric wheelchairs and accessible restrooms. **Plaza Kukulcán** and **Luxury Avenue** are also equipped with access ramps and elevators.

5 The Cancun Accesible team offers the experience of **swimming with dolphins**. Many visitors decide not to miss the opportunity to get up close to these friendly marine mammals.





Transportation around the city

It is essential that during your trip you can adequately move to all the places you want to visit. In order to do so, be sure to take a look at this list with information on transportation and mobility equipment rental.

- **Cancun Airport Transportation** and **Cancún Accesible**. Private and accessible transportation to the airport.

- **Cancún Accesible**. Scooter rental and other mobility equipment.
- **For Handicap Travelers**. Transportation and tours. Scooter and wheelchair rental.



Medical attention

Remember that if an emergency occurs, you can call **911** or contact the hospital directly. The **Secretary of Tourism of the State of Quintana Roo** website provides the telephones of some of the health centers. You can also find other emergency numbers on the **airport's website**.

Traveling with health insurance is a practical necessity. If you need medications, take them with you in your carry-on along with the prescription.



Other useful information

Tips prior to traveling

The [Cancun International Airport](#) website offers some suggestions that may be of use to you. Additionally, you can find other tips on the [Cancun Trip Tips](#) blog or on the [Quintana Roo Tourism Promotion Council](#) website.

To customize your trip and stay in the best **accessible accommodation**, contact [Travegali](#).

Check the weather

The weather in Cancun is hot and humid. To decide when is the best time to travel, find out about the weather conditions in advance.

- **[El tiempo](#)**. 14-day weather forecast in Cancun.
- **[AccuWeather](#)**. Daily and monthly weather forecast, including air quality.

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